

Safety Data Sheet

According to Annex II to REACH - Regulation 2015/830

SECTION 1. Identification of the substance/mixture and of the company/undertaking

1.1. Product identifier

Code: **411 00 17040-4185**
Product name **MEDIUM ABRASIVE GEL**

1.2. Relevant identified uses of the substance or mixture and uses advised against

Intended use **Abrasive gel for body polishing**

1.3. Details of the supplier of the safety data sheet

Name **Meccanocar Italia S.r.l.**
Full address **Via San Francesco, 22**
District and Country **56033 Capannoli (PI)**
Italy
Tel. +39 0587 609433
Fax +39 0587 607145

e-mail address of the competent person
responsible for the Safety Data Sheet

moreno.meini@meccanocar.it

1.4. Emergency telephone number

For urgent inquiries refer to

National Poisons Information Service: +44 121 507 4123

SECTION 2. Hazards identification

2.1. Classification of the substance or mixture

The product is not classified as hazardous pursuant to the provisions set forth in EC Regulation 1272/2008 (CLP). However, since the product contains hazardous substances in concentrations such as to be declared in section no. 3, it requires a safety data sheet with appropriate information, compliant to (EU) Regulation 2015/830.

Hazard classification and indication:

2.2. Label elements

Hazard labelling pursuant to EC Regulation 1272/2008 (CLP) and subsequent amendments and supplements.

Hazard pictograms: --

Signal words: --

Hazard statements:

EUH066 Repeated exposure may cause skin dryness or cracking.
EUH210 Safety data sheet available on request.

Precautionary statements:

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2.3. Other hazards

On the basis of available data, the product does not contain any PBT or vPvB in percentage greater than 0,1%.

SECTION 3. Composition/information on ingredients

3.2. Mixtures

Contains:

Identification	x = Conc. %	Classification 1272/2008 (CLP)
HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC		
CAS -	13,5 ≤ x < 15	Asp. Tox. 1 H304, EUH066
EC 926-141-6		
INDEX -		
Reg. no. 01-2119456620-43-XXXX		
HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC		
CAS 1335203-17-2	8,5 ≤ x < 10	Asp. Tox. 1 H304
EC 934-956-3		
INDEX -		
Reg. no. 01-2119827000-58-XXXX		

The full wording of hazard (H) phrases is given in section 16 of the sheet.

SECTION 4. First aid measures

4.1. Description of first aid measures

EYES: Remove contact lenses, if present. Wash immediately with plenty of water for at least 15 minutes, opening the eyelids fully. If problem persists, seek medical advice.

SKIN: Remove contaminated clothing. Rinse skin with a shower immediately. Get medical advice/attention immediately. Wash contaminated clothing before using it again.

INHALATION: Remove to open air. If the subject stops breathing, administer artificial respiration. Get medical advice/attention immediately.

INGESTION: Get medical advice/attention immediately. Do not induce vomiting. Do not administer anything not explicitly authorised by a doctor.

4.2. Most important symptoms and effects, both acute and delayed

Specific information on symptoms and effects caused by the product are unknown.

4.3. Indication of any immediate medical attention and special treatment needed

Information not available

SECTION 5. Firefighting measures

5.1. Extinguishing media

SUITABLE EXTINGUISHING EQUIPMENT

The extinguishing equipment should be of the conventional kind: carbon dioxide, foam, powder and water spray.

UNSUITABLE EXTINGUISHING EQUIPMENT

None in particular.

5.2. Special hazards arising from the substance or mixture

HAZARDS CAUSED BY EXPOSURE IN THE EVENT OF FIRE

Do not breathe combustion products.

5.3. Advice for firefighters

GENERAL INFORMATION

Use jets of water to cool the containers to prevent product decomposition and the development of substances potentially hazardous for health. Always wear full fire prevention gear. Collect extinguishing water to prevent it from draining into the sewer system. Dispose of contaminated water used for extinction and the remains of the fire according to applicable regulations.

SPECIAL PROTECTIVE EQUIPMENT FOR FIRE-FIGHTERS

Normal fire fighting clothing i.e. fire kit (BS EN 469), gloves (BS EN 659) and boots (HO specification A29 and A30) in combination with self-contained open circuit positive pressure compressed air breathing apparatus (BS EN 137).

SECTION 6. Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

Block the leakage if there is no hazard.

Wear suitable protective equipment (including personal protective equipment referred to under Section 8 of the safety data sheet) to prevent any contamination of skin, eyes and personal clothing. These indications apply for both processing staff and those involved in emergency procedures.

6.2. Environmental precautions

The product must not penetrate into the sewer system or come into contact with surface water or ground water.

6.3. Methods and material for containment and cleaning up

Collect the leaked product into a suitable container. Evaluate the compatibility of the container to be used, by checking section 10. Absorb the remainder with inert absorbent material.

Make sure the leakage site is well aired. Contaminated material should be disposed of in compliance with the provisions set forth in point 13.

6.4. Reference to other sections

Any information on personal protection and disposal is given in sections 8 and 13.

SECTION 7. Handling and storage

7.1. Precautions for safe handling

Before handling the product, consult all the other sections of this material safety data sheet. Avoid leakage of the product into the environment. Do not

eat, drink or smoke during use. Remove any contaminated clothes and personal protective equipment before entering places in which people eat.

7.2. Conditions for safe storage, including any incompatibilities

Store only in the original container. Store the containers sealed, in a well ventilated place, away from direct sunlight. Keep containers away from any incompatible materials, see section 10 for details.

7.3. Specific end use(s)

Information not available

SECTION 8. Exposure controls/personal protection

8.1. Control parameters

Information not available

8.2. Exposure controls

As the use of adequate technical equipment must always take priority over personal protective equipment, make sure that the workplace is well aired through effective local aspiration.

When choosing personal protective equipment, ask your chemical substance supplier for advice.

Personal protective equipment must be CE marked, showing that it complies with applicable standards.

HAND PROTECTION

Protect hands with category III work gloves (see standard EN 374).

The following should be considered when choosing work glove material: compatibility, degradation, failure time and permeability.

The work gloves' resistance to chemical agents should be checked before use, as it can be unpredictable. The gloves' wear time depends on the duration and type of use.

SKIN PROTECTION

Wear category I professional long-sleeved overalls and safety footwear (see Regulation 2016/425 and standard EN ISO 20344). Wash body with soap and water after removing protective clothing.

EYE PROTECTION

Wear airtight protective goggles (see standard EN 166).

RESPIRATORY PROTECTION

If the threshold value (e.g. TLV-TWA) is exceeded for the substance or one of the substances present in the product, use a mask with a type A filter whose class (1, 2 or 3) must be chosen according to the limit of use concentration. (see standard EN 14387). In the presence of gases or vapours of various kinds and/or gases or vapours containing particulate (aerosol sprays, fumes, mists, etc.) combined filters are required.

Respiratory protection devices must be used if the technical measures adopted are not suitable for restricting the worker's exposure to the threshold values considered. The protection provided by masks is in any case limited.

If the substance considered is odourless or its olfactory threshold is higher than the corresponding TLV-TWA and in the case of an emergency, wear open-circuit compressed air breathing apparatus (in compliance with standard EN 137) or external air-intake breathing apparatus (in compliance with standard EN 138). For a correct choice of respiratory protection device, see standard EN 529.

ENVIRONMENTAL EXPOSURE CONTROLS

The emissions generated by manufacturing processes, including those generated by ventilation equipment, should be checked to ensure compliance with environmental standards.

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Respiratory protection: respirator with half-face filter Type A filter material, standards EN 136, 140 and 405 of the European Committee for Standardization (CEN) provide respiratory masks and EN 149 and 143 provide recommendations on filters.

Hand protection: Chemical resistant gloves are recommended. Nitrile, standards CEN EN 420 and EN 374 provide general requirements and lists of

types of gloves.

SECTION 9. Physical and chemical properties

9.1. Information on basic physical and chemical properties

Appearance	gelatinous liquid
Colour	various
Odour	fishing
Odour threshold	Not available
pH	Not available
Melting point / freezing point	Not available
Initial boiling point	Not available
Boiling range	Not available
Flash point	> 100 °C
Evaporation rate	Not available
Flammability (solid, gas)	Not available
Lower inflammability limit	Not available
Upper inflammability limit	Not available
Lower explosive limit	Not available
Upper explosive limit	Not available
Vapour pressure	Not available
Vapour density	Not available
Relative density	1,426
Solubility	partially soluble in water
Partition coefficient: n-octanol/water	Not available
Auto-ignition temperature	Not available
Decomposition temperature	Not available
Viscosity	>1500 mm ² /s
Explosive properties	Not available
Oxidising properties	Not available

9.2. Other information

Information not available

SECTION 10. Stability and reactivity

10.1. Reactivity

There are no particular risks of reaction with other substances in normal conditions of use.

10.2. Chemical stability

The product is stable in normal conditions of use and storage.

10.3. Possibility of hazardous reactions

No hazardous reactions are foreseeable in normal conditions of use and storage.

10.4. Conditions to avoid

None in particular. However the usual precautions used for chemical products should be respected.

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Avoid heat, sparks, open flames and other sources of ignition.

10.5. Incompatible materials

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Strong oxidants

10.6. Hazardous decomposition products

Information not available

SECTION 11. Toxicological information

In the absence of experimental data for the product itself, health hazards are evaluated according to the properties of the substances it contains, using the criteria specified in the applicable regulation for classification.

It is therefore necessary to take into account the concentration of the individual hazardous substances indicated in section 3, to evaluate the toxicological effects of exposure to the product.

11.1. Information on toxicological effects

Metabolism, toxicokinetics, mechanism of action and other information

Information not available

Information on likely routes of exposure

Information not available

Delayed and immediate effects as well as chronic effects from short and long-term exposure

Information not available

Interactive effects

Information not available

ACUTE TOXICITY

LC50 (Inhalation) of the mixture:
Not classified (no significant component)

LD50 (Oral) of the mixture:
Not classified (no significant component)

MEDIUM ABRASIVE GEL

LD50 (Dermal) of the mixture:
Not classified (no significant component)

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

LD50 (Oral) 5000 mg/kg rat

LD50 (Dermal) 2000 mg/kg rat

LC50 (Inhalation) 4,951 mg/l/4h rat

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: Equivalent or similar to OECD 423

Reliability: 2

Species: Rat (Wistar; male / female)

Route of exposure: Oral

Results: LD50:> 15 000 mg / kg bw

Method: Equivalent or similar to OECD 403

Reliability: 1

Species: Rat (Crj: CD (SD); male / female)

Route of exposure: Inhalation (vapor)

Results: LC50:> 4 951 mg / m³ air (analytical)

Method: Equivalent or similar to OECD 402

Reliability: 2

Species: Rabbit (New Zealand White; male / female)

Route of exposure: Dermal

Results: LD50:> 5 000 mg / kg bw

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: Equivalent or similar to OECD 401

Reliability: 2

Species: Rat (Sprague-Dawley; male / female)

Route of exposure: Oral

Results: LD50> 5000 mg / kg bw

Method: Equivalent or similar to OECD 403

Reliability: 1

Species: Rat (CrI: CDBR; male / female)

Route of exposure: Inhalation (aerosol)

Results: LC50> 5266 mg / m³ air

Method: Equivalent or similar to OECD 402

Reliability: 2

Species: Rabbit (New Zealand White; male / female)

Route of exposure: Dermal

Results: LD50> 3160 mg / kg bw

SKIN CORROSION / IRRITATION

Repeated exposure may cause skin dryness or cracking.

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: Equivalent or similar to OECD 404

Reliability: 1

Species: Rabbit (New Zealand White; male / female)

MEDIUM ABRASIVE GEL

Route of exposure: Dermal
Results: Irritating

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: OECD 404
Reliability: 2
Species: Rabbit (SPF)
Route of exposure: Dermal
Results: Not irritating

SERIOUS EYE DAMAGE / IRRITATION

Does not meet the classification criteria for this hazard class

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: OECD 405
Reliability: 1
Species: Rabbit (New Zealand White)
Route of exposure: Ocular
Results: Not irritating

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: OECD 405
Reliability: 2
Species: Rabbit (SPF)
Route of exposure: Ocular
Results: Not irritating

RESPIRATORY OR SKIN SENSITISATION

Does not meet the classification criteria for this hazard class

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: Equivalent or similar to OECD 406
Reliability: 2
Species: guinea pig (Hartley; female)
Route of exposure: Dermal
Results: Not sensitizing

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: Equivalent or similar to OECD 406-Read across
Reliability: 2
Species: guinea pig (P strain; male / female)
Route of exposure: Dermal
Results: Not sensitizing

GERM CELL MUTAGENICITY

Does not meet the classification criteria for this hazard class

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: OECD 471 in vitro test

MEDIUM ABRASIVE GEL

Reliability: 1
Species: S. typhimurium
Results: Negative
Method: Equivalent or similar to OECD 474 in vivo test
Reliability: 1
Species: Mouse (CD-1; male / female)
Route of exposure: Oral
Results: Negative

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: Equivalent or similar to OECD 471 in vitro test
Reliability: 1
Species: S. typhimurium
Results: Negative with and without metabolic activation
Method: Equivalent or similar to OECD 474-in vivo-Read across test
Reliability: 1
Species: Mouse (CD-1; male / female)
Route of exposure: Oral
Results: Negative

CARCINOGENICITY

Does not meet the classification criteria for this hazard class

REPRODUCTIVE TOXICITY

Does not meet the classification criteria for this hazard class

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: Equivalent or similar to OECD TG 413
Reliability: 1
Species: Rat (Fischer 344; male / female)
Route of exposure: Inhalation (vapors)
Results: NOAEC> = 400 ppm

Adverse effects on sexual function and fertility
HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: Equivalent or similar to OECD 421-Read across
Reliability: 1
Species: Rat (Sprague-Dawley; male / female)
Route of exposure: Inhalation (vapors)
Results: Negative, NOAEC (fertility)> = 300 ppm

Adverse effects on development of the offspring
HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: OECD 414
Reliability: 2
Species: Rat (Crj: CD (SD))
Route of exposure: Oral
Results: Positive, NOAEL (development)> 1000 mg / kg bw / day

STOT - SINGLE EXPOSURE

Does not meet the classification criteria for this hazard class

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Based on available data and through expert judgment, the substance is not classified in the target organ toxicity class for single exposure.

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Based on available data and through expert judgment, the substance is not classified in the target organ toxicity class for single exposure.

STOT - REPEATED EXPOSURE

Does not meet the classification criteria for this hazard class

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

Method: Equivalent or similar to OECD 422

Reliability: 1

Species: Rat (Sprague-Dawley; male / female)

Route of exposure: Oral

Results: NOAEL> = 1000 mg / kg bw / day

Method: Equivalent or similar to OECD 413

Reliability: 1

Species: Rat (albino; male / female)

Route of exposure: Inhalation (vapors)

Results: NOAEC> 10400 mg / m3 air

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Method: Equivalent or similar to OECD 408-Read across

Reliability: 1

Species: Rat (Sprague-Dawley; male / female)

Route of exposure: Oral

Results: Negative, NOAEL> = 5000 mg / kg bw / day

Method: Equivalent or similar to OECD 413

Reliability: 1

Species: Rat (albino; male / female)

Route of exposure: Inhalation (vapors)

Results: Negative, NOAEC> 10400 mg / m3 air

ASPIRATION HAZARD

Does not meet the classification criteria for this hazard class Viscosity: >1500 mm2/s

SECTION 12. Ecological information

Use this product according to good working practices. Avoid littering. Inform the competent authorities, should the product reach waterways or contaminate soil or vegetation.

12.1. Toxicity

Information not available

12.2. Persistence and degradability

HYDROCARBONS, C15-C20, N-ALCANS, ISOALKANS, CYCLES, <0.03% AROMATIC

Easily degradable in water, 74% in 28 days.

12.3. Bioaccumulative potential

Information not available

12.4. Mobility in soil

Information not available

12.5. Results of PBT and vPvB assessment

On the basis of available data, the product does not contain any PBT or vPvB in percentage greater than 0,1%.

12.6. Other adverse effects

Information not available

SECTION 13. Disposal considerations**13.1. Waste treatment methods**

Reuse, when possible. Neat product residues should be considered special non-hazardous waste.

Disposal must be performed through an authorised waste management firm, in compliance with national and local regulations.

CONTAMINATED PACKAGING

Contaminated packaging must be recovered or disposed of in compliance with national waste management regulations.

HYDROCARBONS, C11-C14, N-ALCANS, ISOALKANS, CYCLES, <2% AROMATIC

The product is suitable for combustion in a closed controlled burner for the value or disposal of the fuel by supervised incineration at very high temperatures to prevent the formation of undesirable combustion products.

SECTION 14. Transport information

The product is not dangerous under current provisions of the Code of International Carriage of Dangerous Goods by Road (ADR) and by Rail (RID), of the International Maritime Dangerous Goods Code (IMDG), and of the International Air Transport Association (IATA) regulations.

14.1. UN number

Not applicable

14.2. UN proper shipping name

Not applicable

14.3. Transport hazard class(es)

Not applicable

14.4. Packing group

Not applicable

14.5. Environmental hazards

Not applicable

14.6. Special precautions for user

Not applicable

14.7. Transport in bulk according to Annex II of Marpol and the IBC Code

Information not relevant

SECTION 15. Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

Seveso Category - Directive 2012/18/EC: None

Restrictions relating to the product or contained substances pursuant to Annex XVII to EC Regulation 1907/2006

None

Substances in Candidate List (Art. 59 REACH)

On the basis of available data, the product does not contain any SVHC in percentage greater than 0,1%.

Substances subject to authorisation (Annex XIV REACH)

None

Substances subject to exportation reporting pursuant to (EC) Reg. 649/2012:

None

Substances subject to the Rotterdam Convention:

None

Substances subject to the Stockholm Convention:

None

Healthcare controls

Information not available

15.2. Chemical safety assessment

A chemical safety assessment has not been performed for the preparation/for the substances indicated in section 3.

SECTION 16. Other information

Text of hazard (H) indications mentioned in section 2-3 of the sheet:

Asp. Tox. 1	Aspiration hazard, category 1
H304	May be fatal if swallowed and enters airways.
EUH066	Repeated exposure may cause skin dryness or cracking.
EUH210	Safety data sheet available on request.

LEGEND:

- ADR: European Agreement concerning the carriage of Dangerous goods by Road
- CAS NUMBER: Chemical Abstract Service Number
- CE50: Effective concentration (required to induce a 50% effect)
- CE NUMBER: Identifier in ESIS (European archive of existing substances)
- CLP: EC Regulation 1272/2008
- DNEL: Derived No Effect Level
- EmS: Emergency Schedule
- GHS: Globally Harmonized System of classification and labeling of chemicals
- IATA DGR: International Air Transport Association Dangerous Goods Regulation
- IC50: Immobilization Concentration 50%
- IMDG: International Maritime Code for dangerous goods
- IMO: International Maritime Organization
- INDEX NUMBER: Identifier in Annex VI of CLP
- LC50: Lethal Concentration 50%
- LD50: Lethal dose 50%
- OEL: Occupational Exposure Level
- PBT: Persistent bioaccumulative and toxic as REACH Regulation
- PEC: Predicted environmental Concentration
- PEL: Predicted exposure level
- PNEC: Predicted no effect concentration
- REACH: EC Regulation 1907/2006
- RID: Regulation concerning the international transport of dangerous goods by train
- TLV: Threshold Limit Value
- TLV CEILING: Concentration that should not be exceeded during any time of occupational exposure.
- TWA STEL: Short-term exposure limit
- TWA: Time-weighted average exposure limit
- VOC: Volatile organic Compounds
- vPvB: Very Persistent and very Bioaccumulative as for REACH Regulation
- WGK: Water hazard classes (German).

GENERAL BIBLIOGRAPHY

1. Regulation (EC) 1907/2006 (REACH) of the European Parliament
2. Regulation (EC) 1272/2008 (CLP) of the European Parliament
3. Regulation (EU) 790/2009 (I Atp. CLP) of the European Parliament
4. Regulation (EU) 2015/830 of the European Parliament

5. Regulation (EU) 286/2011 (II Atp. CLP) of the European Parliament
6. Regulation (EU) 618/2012 (III Atp. CLP) of the European Parliament
7. Regulation (EU) 487/2013 (IV Atp. CLP) of the European Parliament
8. Regulation (EU) 944/2013 (V Atp. CLP) of the European Parliament
9. Regulation (EU) 605/2014 (VI Atp. CLP) of the European Parliament
10. Regulation (EU) 2015/1221 (VII Atp. CLP) of the European Parliament
11. Regulation (EU) 2016/918 (VIII Atp. CLP) of the European Parliament
12. Regulation (EU) 2016/1179 (IX Atp. CLP)
13. Regulation (EU) 2017/776 (X Atp. CLP)
14. Regulation (EU) 2018/669 (XI Atp. CLP)
15. Regulation (EU) 2018/1480 (XIII Atp. CLP)
16. Regulation (EU) 2019/521 (XII Atp. CLP)

- The Merck Index. - 10th Edition

- Handling Chemical Safety

- INRS - Fiche Toxicologique (toxicological sheet)

- Patty - Industrial Hygiene and Toxicology

- N.I. Sax - Dangerous properties of Industrial Materials-7, 1989 Edition

- IFA GESTIS website

- ECHA website

- Database of SDS models for chemicals - Ministry of Health and ISS (Istituto Superiore di Sanità) - Italy

Note for users:

The information contained in the present sheet are based on our own knowledge on the date of the last version. Users must verify the suitability and thoroughness of provided information according to each specific use of the product.

This document must not be regarded as a guarantee on any specific product property.

The use of this product is not subject to our direct control; therefore, users must, under their own responsibility, comply with the current health and safety laws and regulations. The producer is relieved from any liability arising from improper uses.

Provide appointed staff with adequate training on how to use chemical products.

Product's classification is based on the calculation methods set out in Annex I of the CLP Regulation, unless otherwise indicated in sections 11 and 12.

The data for evaluation of chemical-physical properties are reported in section 9.

Changes to previous review:

The following sections were modified:

02 / 09 / 11 / 12.